

Applic. No.: 09/711,869
Amdt. Dated August 26, 2004
Reply to Office action of July 14, 2004

REMARKS/ARGUMENTS

Reconsideration of the application is requested.

Claims 1-13 remain in the application. Claims 1, 3-10, and 12 have been amended.

In item 1 on page 2 of the above-identified Office action, the abstract of the disclosure has been objected to because it has more than 150 words. Appropriate correction has been made.

In item 3 on pages 2-3 of the above-identified Office action, claims 1-13 have been rejected as being indefinite under 35 U.S.C. § 112, second paragraph.

More specifically, the Examiner has stated that claim 1 is not clear because all the phrases are separated by commas and cannot be properly interpreted; it is unclear what element in the claims is containing the numbers and drawings; it is unclear if the "at least one" in line 14 of claim 1 is referring to the spare parts numbers only or is referring to both the spare parts numbers and the spare parts drawings; it is unclear what element is capable of referring to the fault on the operating interface.

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The language of claim 1 has been amended to even more clearly define the invention of the instant application. It is clear that the spare-part catalog contains the numbers and drawings. It was clear that "at least one" in line 14 of claim 1 refers to the spare parts numbers, the spare parts drawings, or both the spare parts numbers and the spare parts drawings. However, the term "at least one" has been deleted and the phrase "and/or" has been used to facilitate the Examiner's understanding. It is also clear that the operating system is capable of referring to the fault on the operating interface.

The Examiner has also stated that the phrase "one of called up" in claim 3 appears to contradict what claim 2 is claiming; the "at least one of the operating system" in claims 9 and 10 appears to have more than one operating system and contradicts what claims 1-3 are claiming.

As already discussed above, "one of" and "at least one of" were used instead of the words "or" and "and/or," respectively. It is clear from the context that "one of called up and executed" in claim 3 means "called up or executed" and "at least one of the operating system and said remote service system" in claims 9 and 10 means "operating system and/or said remote service system." Although the

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language of these claims appears clear, it has been amended to facilitate the Examiner's understanding.

The Examiner has further stated that claim 12 is not clear because all the phrases are separated by commas and cannot be properly interpreted. Appropriate correction has been made.

It is accordingly believed that the specification and the claims meet the requirements of 35 U.S.C. § 112, second paragraph. Should the Examiner find any further objectionable items, counsel would appreciate a telephone call during which the matter may be resolved. The above-noted changes to the claims are provided solely for cosmetic and/or clarificatory reasons. The changes are neither provided for overcoming the prior art nor do they narrow the scope of the claims for any reason related to the statutory requirements for a patent.

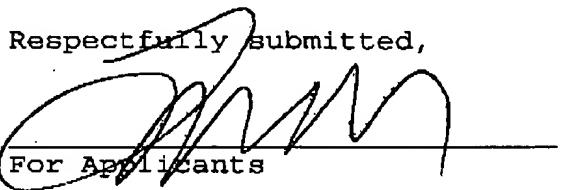
In view of the foregoing, reconsideration and allowance of claims 1-13 are solicited.

In the event the Examiner should still find any of the claims to be unpatentable, counsel would appreciate a telephone call so that, if possible, patentable language can be worked out.

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If an extension of time for this paper is required, petition for extension is herewith made. Please charge any fees which might be due with respect to 37 CFR Sections 1.16 and 1.17 to the Deposit Account of Lerner and Greenberg, P.A., No. 12-1099.

Respectfully submitted,


For Applicants

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